



Australia's Warringah Council Fully Protected Against Malware by Integrated Trend Micro Solution

PRODUCTS

**Trend Micro™
NeatSuite™**

**Trend Micro
Network VirusWall™**

**Trend Micro
Vulnerability Assessment
Service**

“With our comprehensive Trend Micro hardware and software solution, along with the Vulnerability Assessment Service, we’ve implemented a security infrastructure that gives us total protection at every level.” — Fran Varrica, Infrastructure Team Leader, Warringah Council

Once home to the *Guring-gai* people, the Warringah Council covers an area of 152 square kilometres. The provision of local government services to the area’s 140,000 residents is accomplished by a staff of approximately 600, each working to provide the best possible service ranging from emergency and youth services through to parks and reserves management.

Integrated, Robust and Effective Antivirus System

For Fran Varrica, Infrastructure Team Leader of the Warringah Council, responsibility for the council’s IT infrastructure also encompasses the often difficult issue of security.

Having previously implemented a third-party antivirus system, Varrica had concerns over its lack of robustness and ability to function in an integrated security environment. “My goal was to identify tools that stopped virtually anything of a suspicious nature from infiltrating the network,” she said. “And with a limited budget, Council wanted a solution that would deliver only the very best protection for a minimum ‘per seat’ outlay.”

After assessing various solutions, Warringah Council opted to implement a 500-user Trend Micro NeatSuite license, along with three Trend Micro Network VirusWall 1200 appliances.

Centralized Outbreak Management

From an administrator’s perspective, one of the most important NeatSuite features for Varrica is the central management afforded by the Trend Micro™ Control Manager.

THE ADVANTAGES OF TREND MICRO

Global Innovation

Trend Micro has been a pioneer in the antivirus software market since 1988, developing innovative strategies to protect information as new computing standards are adopted around the world.

Server Market Leadership

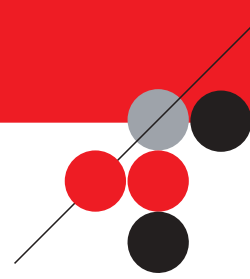
With the leading market share at the Internet gateway, Trend Micro is the global leader in server-based antivirus software (IDC Report: Antivirus Software 2002: A Segmentation of Market)

Flexible, Best-of-Breed Technologies

Trend Micro antivirus products and services are designed to integrate seamlessly with leading firewalls, intrusion detection systems, and other best-of-breed solutions for the complete enterprise strategy

Services and Support

Trend Micro products and services are backed by TrendLabs, a global network of antivirus research and support centers. TrendLabs monitors potential security threats worldwide 24x7 and develops the means to identify, detect, and eliminate new viruses



Functioning as a centralized outbreak management console, Control Manager allows security managers to identify virus events or security-related events quickly and accurately.

"A major problem faced by IT security personnel in the event of a virus or worm outbreak within the network is identifying exactly what's happening," Varrica said. "The Control Manager console provides me with a single interface to the entire WAN's security tools, so I can quickly, easily and effectively coordinate all the Trend Micro tools enterprise-wide and react immediately to any threat that arises."

Neatsuite's end-to-end antivirus, anti-spyware and anti-spam functionality represented significant advantages over other systems that lacked the Trend Micro solution's high levels of integration. "With NeatSuite, we've gained an integrated solution covering virus, content filtering and anti-spam for client devices, servers, e-mail and the Internet gateway," Varrica said.

"We have a multi-layer defence solution that is easily administered, automatically updates itself with the latest virus definitions, spam and spyware signatures, and proactively monitors the network."

Restricting Exposure through Isolation

Figuring prominently in Varrica's security strategy for the council are three Trend Micro Network VirusWall 1200s, which have enabled Varrica to establish "isolation" areas within the council's WAN. The Network VirusWall 1200s deliver significant benefits by blocking network access to devices deemed non-compliant under the council's security policies (for example, notebooks lacking antivirus tools), and isolating infected network segments from the rest of the WAN.

"We have a total of 16 remote access sites across the network," Varrica said. "Which means we have 16 points at which malicious software has the potential to gain entry from outside. If anything at all is detected, the VirusWalls' Outbreak Prevention Policies will either block the virus or, in the worse case scenario, automatically isolate an infected network segment."

As an IT professional who believes that "prevention is better than cure", Varrica has developed a security strategy that incorporates the Trend Micro Vulnerability Assessment Service, a service designed specifically to enable the accurate assessment of network security levels and the identification and management of potential security vulnerabilities.

"Security of and within an IT environment is absolutely crucial," Varrica said. "If an organisation is to protect itself effectively from the ever-growing number of threats, then only a proactive approach to security is acceptable. With our comprehensive Trend Micro hardware and software solution, along with the Vulnerability Assessment Service, we've implemented a security infrastructure that gives us total protection at every level."

SERVICE AND SUPPORT EXCELLENCE

Proactive service, rapid response, and customized solutions are among the many reasons why the Trend Micro Premium Support Program is the first program from an antivirus vendor to receive the prestigious Support Center Practices Certification. Other highlights of the Premium Support Program include expertise and knowledge that Trend Micro's highly trained and certified Technical Account Managers (TAMs) offer customers.

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